



Richmond Utilities is pleased to announce the *Electronic Bill Payment Plan* for those customers who would like their bills to be paid automatically through their bank.

This form of payment is particularly suited for those customers who:

1. Prefer to have their bank automatically pay their bills from their checking account.
2. Estate managed properly.
3. Wish to insure their bills are paid during extended vacations.
4. Manage property for family members who need assurance that bills are paid in a timely manner.
5. Like the convenience of no hassle bill payment.

Introducing

A HASSLE-FREE WAY TO PAY

Your Water, Gas &
Sewage Bill



Bill Pay By
Electronic Funds
Transfer (EFT)



Richmond Utilities
P.O. Box 700 • Richmond, KY 40476-0700

How does the plan work?

It's Simple!

Your water, gas and sewage bill is automatically deducted from your checking account on or about the 15th of each month. Your bank will receive an electronic request from our host bank and the process takes place automatically. Your payment can be deducted from almost any bank in the U.S. that is a member of the electronic banking network.

Can I stop the plan?

Yes!

If you find that the electronic bill payment plan is not for you, we stop the automatic withdrawal at your written request. You simply contact our office and we will handle the rest.

How do I start the plan?

You simply

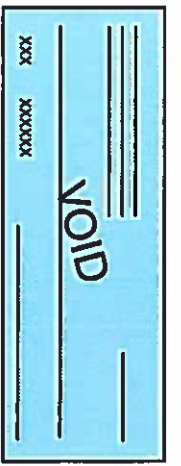
complete and sign the "Authorization Agreement for Preauthorized Payment of Richmond Utilities Form" to your right. Mail the form to us along with a voided check. The check will assist us in identifying the transit/ABA no. and your account number. *It's that easy.* We handle all the details.

How can I be sure my bill is paid?

It's Easy!

Your payment will show on your monthly bank statement. You will also receive your bill each month showing the amount due for the month. Your bill will be annotated "THE TOTAL DUE SHOWN ON THIS BILL WILL BE TRANSFERRED FROM YOUR BANK ACCOUNT".

Richmond Utilities



Detach form below. Fill it out and mail along with a **VOIDED** check to:

Richmond Utilities
P.O. Box 700 • Richmond, KY 40476-0700

RICHMOND UTILITIES
Authorization Agreement for Preauthorized Payment of Water, Gas & Sewage Bill

I (we) hereby authorize Richmond Utilities to initiate debt entries to my (our) checking account indicated below at the bank named below.

Bank's Name _____
City _____ State _____ Zip _____
Transit/ABA No. _____ Bank Account No. _____

This authority is to remain in full force and effect until Richmond Utilities and Bank have written notification from either me (either of us) of its termination in such time and manner as to afford Richmond Utilities and Bank reasonable time to act on it.

Customer No. _____
Name(s) _____ Telephone No. _____
Signed _____ Date _____

Please attach a blank VOIDED check.